

# Newborn Intensive Care/Maternal High Risk

(307) 777-7941 or 1-800-438-5795



## **GUIDELINES FOR PARENTS**

### Newborn Intensive Care/Maternal High Risk

#### **IF YOU HAVE INSURANCE OR KID CARE A/B:**

1. You will need to **REPORT ALL INSURANCE POLICIES TO THE DOCTOR OR HOSPITAL.** NBIC/MHR expects any hospital and/or medical insurance benefits that you receive **TO BE PAID TOWARD** the cost of your child's medical care.
2. Ask your provider to bill your insurance directly and/or assign benefits to your provider. This means your insurance company will pay directly to your provider.

#### **PAYMENT PROCEDURES**

Upon receipt of your eligibility letter, notify your approved providers of the billing process below:

1. Your health care provider's office will send the bill to ACS, the agency that pays NBIC/MHR bills. If you receive a bill in the mail, notify the provider to submit the claim to ACS, *P.O. Box 547, Cheyenne, WY 82003-0547*, or call ACS at 1-800-251-1268 or 772-8401.
2. Payment for services is dependent upon enrollment with Wyoming Medicaid/Kid Care by your approved provider(s).
3. You will probably receive monthly statements of your account until it is paid. Please contact your Public Health Nurse if you do get a request for payment for NBIC/MHR authorized services.